

Return Policy

New Returns

- All returns must be in original boxes and in resalable condition to be accepted.
- Stocking Distributors
 - Annual return no greater than 5 % of the previous year's purchases for slow moving inventory with equal off-setting order.
- For Non-stocking Distributors
 - Have up to 30 days from date of invoice to return with a 15% restocking fee.
 - After 30 days no returns are excepted.
- All returns must have a "Return Authorization Number" issued from our customer service with the offsetting order included in the return or sent into customer service prior to processing the product return.

Core Returns

- All injector cores must be removed from operable engines without prior disassembly, rust, abuse, burn or excessive external damage.
- Use Forms – ProDiesel (dssprodiesel.com) to fill out, submit and print core return form and core shipping label.
- Please enclose the return form and put the shipping label on the outside of the box.
- **Stocking distributors** will be allowed one prepaid freight pickup per month from one centralized location.
 - Contact 800-327-4373 to request your pickup.

Ship cores to:

ProDiesel
318 Fesslers Lane
Nashville, TN 37210
800-327-4373